

# COPING WITH COVID-19:

## *Looking to Help Your Employees Adapt to Working Remotely?*

New Wave Solutions will provide at cost employee surveying for organizations directly supporting the fight against COVID-19

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## Top 5 Obstacles Faced by Newly Remote Employees

*As Measured by New Wave Solutions' Remote Work Adaptation Survey*

01.

### Limited Access to Critical Tools & Resources



Are your employees able to access and utilize all required programs and software? Do employees have reliably good access to the necessary information (such as clients' data or files)? Are employees adequately equipped with all the equipment and hardware (computers, phones, webcams, etc.) necessary for them to perform their role? Collecting survey data allows you to confidently diagnose which employees need better access to which resources.

02.

### Connection Issues: Internet & Remote Networks



Is slow internet diluting the productivity of your workforce to a significant degree? Is network access a notably bigger issue for certain offices or regions? Are any employees experiencing network security issues? Are all employees able to connect to their VPN's? What percentage of your remote employees are experiencing work-impeding issues with their internet connection? Technical issues are often reoccurring, so catching and solving such issues early on will pay off in dividends.

03.

### Inadequate Remote Workspaces & Environments



What percentage of your employees have an adequate workspace to work remotely from? Are employees' remote work environments inhibiting or enabling them to be productive? What is the most common workspace distraction across your remote workforce? What are the most common workspace challenges for each department? A healthy and productive balance and separation between home-life and work-life have been made more difficult *and* more important for newly remote employees.

04.

### Disconnected & Unsupportive Remote Work Culture



Has your organization been able to retain its identity and culture while employees work remotely? Are employees finding one-another as reliable as they normally would be? Has your organization's remote work culture helped combat feelings of isolation, loneliness, and stress? Has leadership stayed in touch with employees and kept them informed as changes have been rolled out? With growing societal strife and isolation, employees will lean on their organization for a sense of unity, culture, and community.

05.

### Poorly Run Remote Conferencing and Meetings



Are employees happy with your organization's go-to video-conferencing software? Do employees feel that their remote meetings are easy to plan, setup, and join? Are remote meetings running as scheduled? Is participation an issue? Do the remote meetings have sufficient image and sound quality? Would employees prefer more emails and fewer video meetings, or the reverse? Given the current degree of physical separation, remote meetings are one of the ever more rare and important opportunities to synchronize your workforce and collectivize their efforts.

## Stay In Touch With Your Workforce!

Interested in New Wave Solutions' Remote Work Adaptation Survey or other [survey services](#)?

WE ARE HAPPY TO CHAT

*Surveys Built to Uncover Problems [and](#) Diagnose Their Solutions*

#### Get In Touch

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